

Bulliten

Office Star Web Site Denial of Entry

There have been problems associated with entry to the Office Star Products password protected pages. This problem is due to upgrades to web browsers in most cases. To gain entry to our site your security level needs to be set to medium. Recent upgrades have moved the security to medium high. To fix the problem follow the steps below.

1. Open browser and click on tools.
2. Select Internet Options.
3. Click on the Security Tab and set level to medium
4. Click on Apply and then OK.
5. This should take care of the problem if not follow the same procedure and click on the privacy tab and make sure it is also at medium.

There is one other problem that occurs from time to time. If you make a mistake in entering the password you will need to go away from the download page and come back for a second try. This is done to prevent hacking.